

Guide to DJI Enterprise Service



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What You Need Before You Start

- Your DJI Maintenance Service Activation Code
(provided by GeoAerospace)
- Your drone serial number
- A DJI account (free to create if you don't already have one)
- A collection address where DJI will pick up the drone

Go To DJI Maintenance Portal

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- Visit the DJI maintenance booking page:
<https://repair.dji.com/gb/repair/maintenance>
- Log In to Your DJI Account
- Click Log In
- Sign in using your DJI account credentials
- (If you don't have an account, follow the prompts to create one - it's free)



- Click Maintenance Application
- You can enter your serial number of the drone under Search by Serial Number (S/N)
- The drone details will appear, now enter:
 - Your DJI Maintenance Service Activation Code (Provided by GeoA)
- This links the maintenance service to your specific aircraft.

- Provide the collection address for the drone
- Confirm the return delivery address
- Review all details carefully before submitting

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Activate Your DJI Maintenance Service

Enter Collection & Return Details

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GeoAerospace
Geospatial Aerospace Data Company



Website

www.geoaerospace.com/dji-service

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Shipping & Collection

- DJI will generate a shipping label
- Print the label
- Package the drone securely
- Arrange the collection using the DJI-provided instructions
- All shipping and collections are managed directly between you and DJI.

Track Your Repair

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After booking:

- You can track the status of your maintenance request directly within the DJI portal
- DJI will notify you when the service is complete and the drone is being returned



- GeoAerospace Ltd supplies the DJI Maintenance Service code only
- All booking, shipping, servicing, and tracking are handled directly with DJI
- Please ensure your drone is clean, securely packaged, and complies with DJI shipping requirements

- If you have any questions about your activation code or purchasing additional DJI Maintenance Services, please contact us at: info@geoaerospace.com

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Important Notes

Questions?

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